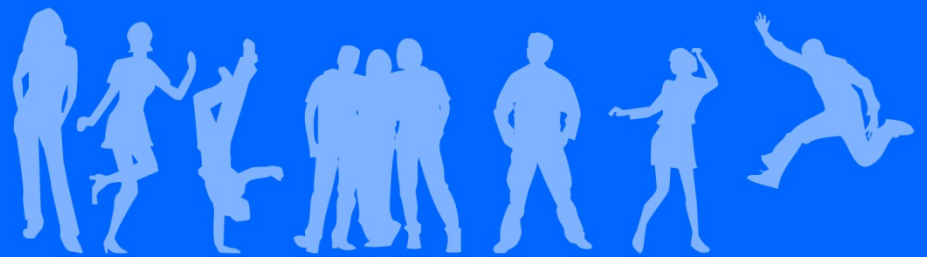


HOW TO USE THE FSHS'S TELEPHONE SERVICE



Call the FSHS service number

• Language

3 = English

• Checking or cancelling an appointment, press
1

OR

• Booking an urgent appointment at 8 to 10 a.m. due to an acute symptom or pain, press
2

OR

• Other appointments and advice, press
3

• You can cancel your appointment online at yths.fi/en/appointments
OR
• Leave a message on our cancellation machine
1

We will call you today a maximum of two times during our opening hours. If you want us to call at a specific time, leave a message on the machine.

The call will be forwarded to our cancellation machine.

• I want to receive the call on this number
1

OR

• I want to receive the call on a different number
2
Enter the number and press #



You can leave a message. Then press #.
Your message has been registered. Thank you for calling.

Note! Do not end the call until the machine tells you that your callback request has been registered.

