How to use the FSHS appointment reservations callback service

Call the FSHS service number on 046 710 1027.

You will hear the welcome message.
Select: 1 for Finnish, 2 for Swedish or 3 for English.

Assess your need for treatment.

Please note: Call after 9 am!

If you are calling to check, change or cancel an appointment, to make an appointment as agreed earlier with a FSHS staff member or to get health advice,
press 1.

If your case needs urgent assessment or you have a new symptom or problem,
press 2.

Please note: Call between 8.00 and 9.00 am!

Your phone number will be recorded by the system and you will hear your number read back to you. If it is correct**, select 1.** If you want to change it, **select 2.**

1

2

Enter the correct number. You will hear it read out. If it is correct, **select the hash button**.

Your call will be forwarded either directly to our phone service or to our callback service. You can also leave a message and finish by pressing the hash button.
We will call you back the same day.